

			Concern Grading				
	May 2024		Urgent				
			Moderate				
			Routine				
	Section						
	Pre-primary						
	Date	Particulars	Grade	Level of concern- use the colour code	Resolved/Escalated	Status of the complaint	Date when it is resolved
	Primary						
	Date	Particulars	Grade	Level of concern- use the colour code	Resolved/Escalated	Status of the complaint	Date when it is resolved
	Grades 6 to 8						
	Date		Grade	Level of concern- use the colour code	Resolved/Escalated	Status of the complaint	Date when it is resolved
	IGCSE						
	Date	Particulars	Particulars	Level of concern- use the colour code	Resolved/Escalated	Status of the complaint	Date when it is resolved
	DP						
	Date	Particulars	Grade	Level of concern- use the colour code	Resolved/Escalated	Status of the complaint	Date when it is resolved

	AS and A level						
	Date	Particulars	Grade	Level of concern- use the colour code	Resolved/Escalated	Status of the complaint	Date when it is resolved