		Concern									
		Grading									
May 2024											
May 2024		Urgent									
		Moderate									
		Routine									
Section											
Section	Section Section										
	Pre-primary Level of concern-										
Date	Particulars	Grade	use the colour code	Resolved/Escalated	Status of the complaint	Date when it is resolved					
Date	r ai ticulai s	Grade	use the colour code	Nesolveu/Escalateu	Status of the complaint	Date when it is resolved					
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	Primary Level of concern-										
Date	Particulars	Grade	use the colour code	Resolved/Escalated	Status of the complaint	Date when it is resolved					
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		Gra	des 6 to 8	·							
			Level of concern-								
Date		Grade	use the colour code	Resolved/Escalated	Status of the complaint	Date when it is resolved					
			IGCSE		1						
			Level of concern-								
Date	Particulars	Particulars	use the colour code	Resolved/Escalated	Status of the complaint	Date when it is resolved					
			DP								
			Level of concern-								
Date	Particulars	Grade	use the colour code	Resolved/Escalated	Status of the complaint	Date when it is resolved					
			+								

AS and A level									
Date	Particulars	Grade	Level of concern- use the colour code	Resolved/Escalated	Status of the complaint	Date when it is resolved			